

Business Analyst

Location: Hybrid / Remote | Experience: 2 - 7 Years

About the Role

We are seeking a Business Analyst to bridge the gap between business needs and technology solutions. You will work with clients and internal teams to gather requirements, analyze business processes, and deliver data-driven recommendations that improve operational efficiency and drive strategic outcomes.

Key Responsibilities

- Gather, document, and analyze business requirements from stakeholders through interviews, workshops, and research.
- Translate business needs into functional specifications, user stories, and process flows.
- Conduct business process analysis and identify opportunities for optimization and automation.
- Develop business cases, feasibility studies, and ROI analyses for proposed solutions.
- Create and present data-driven reports, dashboards, and visualizations to stakeholders.
- Collaborate with data engineering and analytics teams to define data requirements and KPIs.
- Facilitate communication between business stakeholders and technical teams.
- Support UAT (User Acceptance Testing) and ensure delivered solutions meet business requirements.
- Leverage AI tools including Claude for requirements analysis, document summarization, and insight generation.
- Monitor project progress and provide regular status updates to stakeholders.

Required Qualifications

- Bachelor's or Master's degree in Business Administration, Information Systems, Economics, or a related field.
- 2+ years of experience as a Business Analyst or in a similar analytical/consulting role.
- Strong analytical and problem-solving skills with attention to detail.
- Proficiency in SQL for data querying and analysis.
- Experience with BI/visualization tools (Tableau, Power BI, Looker).
- Excellent communication, presentation, and stakeholder management skills.
- Familiarity with Agile/Scrum methodologies and project management tools (Jira, Confluence).
- Strong documentation skills: BRDs, FRDs, user stories, and process mapping.

Preferred Qualifications

- Experience with cloud data platforms (AWS, Azure, GCP, Snowflake, Databricks).
- Knowledge of data analytics, statistical methods, and data modeling concepts.
- Familiarity with AI/ML concepts and leveraging tools like Claude for business analysis tasks.
- Domain expertise in financial services, healthcare, retail, or supply chain.
- CBAP, PMI-PBA, or similar business analysis certifications.
- Experience in analytics consulting or client-facing engagements.

Tools & Technologies

BI & Visualization: Tableau, Power BI, Looker | Project Management: Jira, Confluence, Asana, Monday.com | Data

Platforms: Snowflake, Databricks, AWS Redshift, GCP BigQuery | Cloud: AWS, Azure, GCP | AI Tools: Claude API, Copilot | Languages: SQL, Python (basic) | Other: Excel, Visio, Miro, Lucidchart, Git

What We Offer

- Opportunity to work across diverse industries and high-impact projects.
- Collaborative environment that values analytical thinking and innovation.
- Competitive compensation and benefits.
- Flexible hybrid/remote work options.
- Career growth into senior BA, product management, or analytics leadership roles.